



First Nations of Northern Manitoba Child and Family Services Authority

Quality Assurance Coordinator Full time – Thompson Location

The First Nations of Northern Manitoba Child Family Services Authority is responsible for administering and providing for the delivery of Child and Family Services to twenty-seven First Nation communities through six mandated First Nations CFS agencies. The Northern Authority also oversees two Designated Intake Agencies: one in Thompson under the mandate of Nisichawayasihk Cree Nation Family and Community Wellness Center and one in The Pas under the mandate of Cree Nation Child and Family Caring Agency.

Responsibilities:

This position will have delegated supervision over the day to day operation of the Thompson office with on-going support and direction from the Executive Management team. The incumbent main function will be to develop a framework that is based on the continual defining, measuring and improving of the quality of services. This framework focuses on service coordination, quality outcomes for children and families, effective and efficient systems and processes, relevant indicators and collaborative teamwork with First Nations Child and Family Services Agencies.

The Coordinator in collaboration with the QA team will plan, develop, implement, monitor and evaluate the Quality Assurance framework for the Northern Authority. The Coordinator develops the overall parameters for the Quality Assurance Program, including policy considerations, program design, resource requirements, implementation plans, communication strategies as well as a monitoring function.

Qualifications:

- MSW or BSW with at 3+ year's senior management experience within a child welfare environment. A related post secondary degree with an equivalent combination of education and experience may be considered.
- Knowledge of legislation, policies and standards in a post AJI-CWI environment, and demonstrated experience in policy and program development.
- Knowledge of, and ability to apply, aboriginal approaches to the development of policies, programs, and services for children, families and communities.
- Must be a collaborative, flexible team player who is challenged by working in a fast-paced environment.
- Superior problem-solving skills and capacity to work independently.
- Excellent interpersonal, organizational and communication skills (written & verbal) are essential.
- Ability to speak an Aboriginal language an asset.

**Successful candidates may be subject to security checks including a Criminal Record check
Your cover letter and résumé must clearly indicate how you meet the qualifications.**

Salary: Based on qualifications

Deadline for Applications: September 26, 2011

Apply to:

Advertisement #NA021
First Nations of Northern Manitoba
Child and Family Services Authority
Human Resources
206-819 Sargent Avenue
Winnipeg Manitoba R3E 0B9
Email: humanresources@northernauthority.ca
Phone: (204) 942-1842
Fax: (204) 942-1858

"We thank all who apply and advise that only those selected for further consideration will be contacted."

Employment Equity is a factor in selection. Applicants are requested to indicate in their covering letter or resume if they are from any of the following groups: women, Aboriginal people, visible minorities and persons with disabilities.