

KIMBERLY POONG BScN, RN, MBA

PASSIONATE HEALTH CARE LEADER

Effective strategist – analytical and rational – with a proven track record of high staff engagement and achievement of improved outcomes in multiple programs. Data driven leader with talent for building relationships and communicating across organizational levels and external stakeholders. Life-long learner consistently seeking new challenges. Genuinely passionate about quality improvement and leadership in health care. A few key accomplishments include:

- Developed business case to expand several programs after completion of benchmarking, workload measurement and patient outcome evaluation.
- As a project lead with the Institute for Health Improvement Triple Aim Learning collaborative, I led a team that demonstrated health system cost reduction with high users of emergency departments with addiction and/or mental health concerns.
- Provided leadership and project management for patients apprehended by police services to emergency departments under the Mental Health Act. This included a diverse range of stakeholders including 5 AHS and Covenant emergency departments, Edmonton Police and Urgent Mental Health Services.

EDUCATION

Master of Business Administration (2013)

University of Alberta, Faculty of Business

Bachelor of Science in Nursing with Distinction (2007)

University of Alberta, Faculty of Nursing

RN Diploma (2004)

Grant MacEwan College, Faculty of Nursing

PROFESSIONAL EXPERIENCE

Program Manager

2014 - Present

Alberta Health Services, Edmonton, AB

- Provides leadership and administrative oversight to addiction, mental health and concurrent disorders service streams. Programs include Psychiatric Emergency Services (3 sites) and Intensive community programs (multiple).
- Coach, mentor and lead a group of four front line Care Managers.
- Collaborate with provincial partners in grant funded initiatives.
- Develops policies, leads quality improvement initiatives, conducts program evaluation, and participates in research.
- Financial oversight of program budgets approximately \$10M.

Care Manager & Acting Program Manager

2011 - 2014

Alberta Health Services, Edmonton, AB

- Provide clinical supervision, management, and leadership to mental health clinicians on four different community addictions and mental health teams.
- Financial management including forecasting future human and financial resource needs, completing variance analysis reports and demonstrating competency with Oracle and MIR applications.
- Human Resource management including performance management, union matters and recruitment of front line clinical staff.

- Assisted Director in management and development of AHS contracts with two inner city agencies/not-for-profits, grant proposals and annual reporting.

Clinical Research Coordinator
Alberta Health Services, University of Alberta

2010 - 2011

- Management, administration (including financial accountability) and day-to-day coordination of clinical trials for Liver Transplant Recipients.
- Developed and maintained strong working relationships with transplant surgeons, gastrointestinal physician specialists.
- Collaborate frequently with inpatient multi-disciplinary transplant team, Health Ethics Research Board, Northern Alberta Clinical Trials and Research Centre.
- Development of research proposals, patient recruitment materials including consent and safety information, protocol amendments.

Nurse Educator
Boyle Street Community Services: Streetworks, Edmonton, AB

2007 – 2010

- Provided primary health care, addiction and mental health support, disease prevention and health promotion to inner city population and community agencies within a harm reduction framework.
- Delivered multiple presentations and group facilitation to clients, other inner city agencies, new nurses, new EMS recruits, and students from all health faculties at University of Alberta including medicine, nursing, physiotherapy, occupational therapy, dentistry and pharmacy.
- Committee work with various partners including provincial government and local stakeholders.
- Project Manager for Women's Health in the inner city.
- Conference Coordinator for the 10th Annual Alberta Harm Reduction Conference.

Staff Nurse/Registered Nurse
Alberta Health Services, University of Alberta Hospital

2004 - 2010

- Provided direct patient care in a variety of areas: Neurology, Trauma, Orthopedics, and General Surgery.
- Frequently performed charge nurse duties when Unit Manager absent.
- Implemented new schedule and patient assignment template successfully in Neurology.
- Frequently mentored nursing students from both University of Alberta & Grant MacEwan College.

BOARD & VOLUNTEER EXPERIENCE

Co-Chair (present) Emerging Health Leaders

Responsibilities include promotion of membership, lead and coordinate events.

Director (past), Edmonton Social Planning Council

Responsibilities included: strategic planning for organization, fiscal accountability, fundraising and event planning.

Vice Chair Research & Evaluation (past), Alberta Community Council on HIV

Responsibilities included: strategic planning for organization, program evaluation, proposal and funding evaluation.

Continuing Competency Audit Committee Member (past), CARNA

Responsible for assessment and evaluation of annual members' continuing competency plans.

Jurisdictional Review Committee Member (past), CARNA

Responsible for assessment and evaluation of Canadian RN Exam content and questions.