

Brandon University Travel Coverage FAQs

Do I have travel coverage?

You and your eligible dependents are covered for out-of-country/out-of-province emergency medical and related expenses while travelling on vacation or business.

How much coverage do I have?

You have 100% coverage. Please review your benefit booklet to ensure you are aware of the specific benefit maximums, as well as any exclusions and limitations.

Should I travel with proof of coverage?

You should carry your Manitoba Blue Cross ID card with you when travelling.

What do I do in the event of a medical emergency?

Call the travel assistance number on the back of your Manitoba Blue Cross ID card. Be prepared to provide the name of the person covered, your group and contract number, and a description of the issue.

- In Canada and United States, call toll-free 1.866.601.2583.
- In all other countries, or in case of difficulty with the toll-free number, call collect 0.204.775.2583.
- If unable to call collect, place the call and then submit a detailed receipt for the long distance charges with your claim.

Can the medical provider bill Manitoba Blue Cross directly?

While Manitoba Blue Cross does accept direct billing from medical providers, this does not mean that all medical providers are obligated to direct bill. A number of providers require payment for products or services upfront. If this is the case, then you will need to pay for the product or service received and then submit a claim to Manitoba Blue Cross for reimbursement.

What is considered an emergency?

An unexpected illness or accident.