#### **Good Governance in Practice** Examples from the Co-operative Sector



### A bit about us

- Who we are
- What we do
- Why we do what we do
- How what we do can benefit communities



### **Overview**

- What is governance? Why co-ops?
- A model for good governance
- Governance in Practice
  - Maple Creek Co-op
  - Old Crow Co-op
  - Saskatchewan First Nations Technical Services Co-op



# Governance



### What is governance

- Steering a ship
- "Who gets to decide what"
  - Relationships
  - Trust
  - Authority
  - Incentives



## **Co-operative Governance**



### **Co-op governance**

- AGMs
- Boards
- One member, one vote
- Patronage dividends



### **Co-op governance**

- Importance of members
- Elections/authority
- Loyalty/Trust
- Individual versus collective



## A model for good governance



### **Good Governance**

- Managing strategic interdependencies
- Developing the 'right' view of the future
- Establishing and maintaining legitimacy



### **Organizational Policy**

- Formalized decision-making
- Rules for the organization
- Structure for operations
- Contingent on legitimacy



## Strategic Interdependencies



### **Organizational Policy**

- Clearly define roles
- Member Onboarding
- Training
- Oversight



### Financial Management During Crisis

- Maple Creek Co-op
- Reliance on member support
- Large equity drive and pay cuts
- Co-op identity



# A View to the Future



### **Organizational Policy**

- Effective communication
- Organizational listening
- Meaningful action
- Ongoing reporting



### **View of the Future**

- Old Crow Consumers' Co-op
- Importance of wealth retention
- Change consumer behaviours
- Listen to members and implement important changes



# Legitimacy



### **Organizational Policy**

- Participation
- Creating/following rules
- Recognition
- Adaptation



### Legitimacy

- Saskatchewan First Nation
  Technical Services Co-op
- Bringing nations and tribal councils together
- Need for representation
- Alternative election policy



## A model for good governance



### **Good Governance**

- Strategic Interdependencies
- A View to the Future
- Legitimacy
- Learn more with the Governance in Co-operatives online course!



#### Sources

Jason Heit, Murray Fulton, and Brett Fairbairn (2014) "Autonomy and Identity: Constraints and Possibilities in Western Canada's Co-operative Retailing System" in Brett Fairbairn and Nora Russel (eds.) *Co-operative Canada: Empowering Communities and Sustainable Businesses:* UBC Press.

Brett Fairbairn, Murray Fulton, and Dionne Pohler (2015) "Governance as a Determinant of Success and Failure: What Other Co-ops can Learn from Co-op Atlantic." Centre for the Study of Co-operatives.



### **Thank you! Questions?**

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Governance in Co-operatives Online Course: <u>https://www.canvas.net/browse/saskatchewan/courses/gover</u> <u>nance-in-cooperatives</u> Paper by Fulton, Fairbairn, and Pohler: <u>http://www.icdc.coop/sites/default/files/co-</u> <u>op\_atlantic\_final.pdf</u> Co-op Creator Resource Website: <u>coopcreator.ca</u> Co-operatives First Website: <u>cooperativesfirst.com</u>

